



Arrow International, Inc.

COVID-19 (Coronavirus) Update

April 14, 2020

Periodic Cleaning & Sanitizing of Electronic Gaming Equipment

Arrow International supports responsible charitable gaming and recommends that its customers take extra precautions to stop the spread of COVID-19 in the jurisdictions where Arrow's products are in use.

Arrow recommends that all of its gaming products and electronic devices be surface cleaned after each use with disinfectants that have been recommended by the government to combat Coronavirus and other communicable diseases.

Cleaning and Disinfecting your Arrow Products

- Clean the surfaces with a dampened, non-abrasive cloth, removing any dust or debris.
- Apply a disinfecting solution with disinfecting wipes, or dampen a clean, non-abrasive cloth with a disinfecting cleaning solution (remove excess liquid). Do not spray products directly.
- Allow the disinfectant to remain wet; disinfected surfaces should air dry.
- When a label cautioning against harsh cleaners is present, please check the disinfectant. An alternate from the approved list may be required.

Arrow advises that charitable gaming operators follow the government's guidance and/or orders for social distancing, and for any volunteers, employees, and patrons to use things like face masks, gloves, and hand sanitizers to help stop the spread of Coronavirus within a charitable gaming environment.

Arrow is not liable for any damage or injury resulting from improper cleaning, or from the failure to adequately clean and disinfect products between uses.

**Please contact the Arrow Technical Assistance Center
at **800.277.6214** if you have any questions.**